



SCS Update

2012 has been a very busy year in Supply Chain Solutions (SCS) and I would like to thank all of the SCS employees, suppliers and partners for their efforts this year. Some of the achievements during 2012 are:

Safety

Safety is a big focus for SCS and the Business and the team has been involved in a number of safety initiatives and refresher training during the year to support the "never compromise health and safety" strategy.

Dr Graham Edkins from Leading Edge Safety was engaged to undertake an independent review of occupational health and safety (OHS) and behaviour across the business to identify the underlying cultural drivers of OHS behaviour, the identification of barriers that restrict the further development and reinforcement of effective OHS behaviours and the identification of specific strategies to positively influence OHS behaviours at all levels.

The resource partner health and safety forum also reviewed as a group the safety issues confronting the industry and where the greatest safety benefits could be achieved. Four key areas were identified from the forum including age profile and the effectiveness of communication and leadership skills and behaviours required for the new generation, complacency and apathy, the quality of training and leadership and management in the ownership of safety. Powercor Network Services has committed resources to work with our resource partners on these important safety issues.

Procurement

The materials and services procurement program remains on target to be completed in 2012 with a very heavy program for the year which included a number of tenders arising from the Victorian Bushfire Royal Commission. The Heavy Fleet procurement is also on track for completion in 2012. In the last quarter of the year, a new procurement structure was announced which created development opportunities for the team. This is now in the final stages of implementation.

Material Quality

Material quality continues to be a major focus for the team with a number of non conforming products identified throughout the year. Supplier Performance Management and Supplier Quality Audits will continue to be undertaken to improve product quality.

Technology

The Advanced Meter Infrastructure (AMI) rollout has continued into its third year with over 80% of meters being installed. The program remains on track for completion per the Victorian Government timeline.

Finally, I would like to wish you and your families a very happy and safe Christmas and New Year and look forward to continuing our successful partnerships in 2013.

Best Wishes

Pauline Buckland
Manager Supply Chain Solutions



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SCS New Employees

Pauline Buckland

Pauline Buckland commenced as the Manager Supply Chain Solutions in June 2012. Pauline has been with the business for nine years and worked in a variety of roles including Manager Corporate Risk, Property and Procurement and Manager Commercial and Procurement for the AMI Project. During this time Pauline has also worked on a number of company acquisitions and projects with the parent company in London, Liverpool and Leeds in the United Kingdom and Wellington in New Zealand.

Luke Giansiracusa

Luke Giansiracusa commenced working with Supply Chain Solutions Resource Partner Performance team in May 2012. Luke's role as Resource Partner Performance Co-ordinator involves managing the Resource Partner Management System Audit Schedule and performing both System Audits and Field Inspections. Luke has redeveloped the Contract Responsible Office training which is currently being rolled out through CitiPower/Powercor's new training program mPower. Luke comes from a Civil Construction background where he worked for 6 years as Quality/OHES Manager.

Lachlan Griffiths

Lachlan was appointed to a temporary Supply Chain Officer role based at Ballarat in February 2012 after working with the Australian Defence Forces, while other resources are seconded to the AMI rollout project. As a Supply Chain Officer, Lachlan is responsible for handling Job Lot materials and Local Emergency Stocks at Ballarat, Colac and Horsham and also covers leave absences for other depots.

Venkat Naidu

Venkat Naidu will commence with the business on 7 January 2013 as a Contracts and Procurement Analyst in the Major Procurement Team. Venkat has a Bachelor degree in Electrical Engineering and Diploma in Electrical and Electronics Engineering. Venkat has 13 years experience in technical tendering, procurement and contract administration of distribution equipment and installation contracts. Venkat joins the team having worked as the Tendering and Contracts Engineer at Schneider Electric for the last four years.

Lynne Smith

Lynne Smith from the Accounts Payable team based in Geelong was seconded to the Fleet Team to assist with invoice processing, documentation of fleet processes, administration functions and to assist with the 2012 capital program. Lynne will be working with Fleet until 21 December 2012 and then returns to the Accounts Payable function.

Victor Moi

For the first time in Supply Chain Solutions, a graduate has been appointed to the team. Victor Moi will join the team in early February 2013 and will be involved in a series of rotations across the group over the next three years in procurement, warehousing and distribution, heavy fleet and resource partner performance. Victor has a Bachelor of Business (Honours) and Bachelor of Business (Logistics and Supply Chain Management Applied) from RMIT University.

Milestones

Congratulations to Rod Mays, Rob Gordon and Roy Barnard on 30 years service with the business and to Bernie Maxwell on 10 years of service.



SCS Procurement Structure Re-Alignment

As a result of some recent departures from the SCS procurement team, the SCS Management team decided it was timely to re-evaluate the effectiveness of the current procurement structure from 19 November 2012. The benefits of this structure re-alignment include improved customer service via a dedicated one stop shop model, more accountability for end to end processes, efficiency gains, improved career path opportunities, enhanced staff development (skills), increased transparency of decision making, greater focus on specific governance matters such as materials catalogue and quality issues with suppliers, improved supplier selection process with staff alignment and reduced risk through the allocation of services or categories based on staff capability.

Procurement & Supplier Performance Group

Rod Mays will be responsible for the management of services and materials procurement and material supplier performance for all direct procurement activities excluding nominated major contracts, Major Projects and National Projects.

Major Procurement Group

Rob Gordon will be responsible for the management of services and materials procurement for Major Projects, Resource Partners, Local Service Agents, Vegetation Management and National Projects.

From a personnel perspective, this will mean that David Mussared and Don Craig will transfer to the Procurement & Supplier Performance Group while the vacant Contract & Procurement Analyst position (formerly held by Mark Spencer) will transfer to the Major Procurement group. Annie Vidovic and Ashley Needham will be acting in the Procurement Team Leader roles from 17 December 2012 to 30 June 2013 and a review will then be undertaken of these roles. We look forward to providing an improved focus and service delivery model to all our stakeholders.

SCS Sporting Update

After winning only one under 17.5 premierships in the clubs 130 year history, the premierships drought has broken and Birregurra Football Club has become a force to be reckoned with in the Colac and District Football League. After going through 2011 undefeated, 2012 produced another undefeated season with the team going on and winning the premierships.

The culture and growing success of the team is in no small part due to the work put in by SCS Field Officer Bernie Maxwell, who is always conscious of the players well being and development while considering the broader clubs needs.

Coach Maxwell was full of praise for his young players. "The 2011 and 2012 groups were both very driven and I have always believed if you can create the right environment and everybody puts in the hard work, players will develop and improve. Success breeds success." The award that pleased Bernie most was the Spirit of Excellence award, presented by Emmet Dunne from Victorian Police to the team that conducts itself the best on and off the field and plays the game in good spirit.

Well done Bernie, keep up the good work with your coaching community based endeavours!

Right, Bernie holding the Premiership cup



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Fleet Update

Horsham PERU

In 2011, one of our Horsham employee was injured in an accident outside work resulting in the loss of an arm. Working with the local Powercor management, the employee returned to work and indicated an interest in continuing in a lineworker function and operating the PERU. After some initial discussion and technical meetings with Pro-line, the internal work practices team and consultation with local employees, a proposal was submitted to modify the PERU.

There were two major areas that required modification being the access ladder needed to be designed to come out from the machine at a slight angle and to ensure the unit could be returned to normal operation as required. A changeover switch and warning system were installed to allow the unit to return to factory settings. The PERU is due back to Horsham shortly and is anticipated to be fully functional for all employees for many years to come.



The newly modified PERU

Upgrades to Nifty-Lift KTF (Fly-jib) EWP's

Following a number of issues with Nifty-Lift KTF (Fly-jib) units over recent months, a major review was conducted on all units with the assistance of an independent engineer and Nifty-Lift. The following upgrades are in the process of being completed to all "KTF" units:

- Upgrade of electronic levelling to series II levelling system utilising the remote batteries;
- Complete service and review by the Independent Engineer;
- Harmonisation of hydraulics including replacement of large spool valve with a more precise valve providing smoother operation;
- Additional Hydraulic filter to be fitted to remove any potential contamination in the system;
- Canbus upgrade to include a record of the electronic levelling fault to computer memory to aid analysis; and
- Boom stow upgrade to hydraulic shut off reducing the need for electronic cutouts and reduce damage to stow.

Resource Partner – Contract Responsible Officer Training

Before taking responsibility for the management of a contract, a Contract Responsible Officer (CRO) must have the appropriate qualifications, training, company authorities and permits (if applicable) and a sound working knowledge of the service being outsourced.

As a CRO, you must have completed CRO Training, which will provide you with the tools to successfully prepare for and manage a contract.

CRO Training consists of three modules being:

1. Roles and Responsibilities;
2. Tender and Contract Preparation;
3. Measure and Monitor Contract Performance.

CRO Training is now available through mPower which is the company training and development system. The latest version of CRO training has been redeveloped to enhance the quality of training while reducing the time required to complete the training.

For all inquiries regarding CRO Training please contact Resource Partner Performance Co-ordinator Luke Giansiracusa on (03) 9236 7044 or lgiansiracus@powercor.com.au



**Resource Partner Performance Co-ordinator
Luke Giansiracusa working on the
re-development of the CRO training**

Supplier of the Year Awards 2012

Powercor Network Services announced the winners of the 2012 Supplier of the Year awards at its annual Client Breakfast held on Wednesday 5 December. The awards recognise outstanding performance by our key business partners in delivering excellence to enable Powercor Network Services to achieve its business objectives. Winners of the prestigious Supplier of the Year Awards for 2012 are as follows;

- Supplier of the Year - (Manufacturer) - Iplex Pipelines Australia Pty Ltd
- Supplier of the Year - (Distributor) - Australian Powerline Industries Pty Ltd and TE Connectivity
- Local Service Agent of the Year – North Vic Electricity Services Pty Ltd
- Resource Partner of the Year– SA Power Networks

Congratulations to all winners!

**CitiPower Powercor CEO Shane Breheny (centre),
PNS General Manager Mark Sturgess (far left),
SCS Manager Pauline Buckland (far right) & special
guest speaker Anh Do (second from right) with the
2012 Award Winners**



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Bringing left field ideas to life

Innovation is the lifeblood of an organisation and Powercor Network Services' Field Resources embraced this spirit during the Left Field Innovation Challenge earlier this year. Brainstorming sessions were held at every depot leading to an initial list of over 300 ideas.

The challenge was set to pit depot against depot and collaborate as a team to implement field based innovations that deliver value to the business.

PNS Innovation Advisor, Tim Brookshaw explained "The real challenge was not simply to come up with the light bulb idea, but to take significant steps towards developing and implementing the innovation."

"Stakeholder engagement is critical during the implementation process and our suppliers' proactive attitude towards innovation plays an important role in commercialising our ideas."

A number of field innovations are currently being commercialised and deployed within the business and industry. An example of a recently deployed field innovation includes the pit lid riser rings that are installed to underground service pits. Development Services Officer, Tony Bissett observed that over time service pit lids may settle below ground level creating a public tripping hazard.

In collaboration with our supplier Viscount, a pair of plastic rings has been developed to restore low pits back to footpath level easily. The two rings are the same thickness, with one ring that is attached on top of the pit body and the other that sits inside the pit on the shoulder that supports the lid.

Since the implementation of the pit lid riser in July this year, over 200 trip hazards have been removed from the field. The idea has been shared with SA Power Networks and also members of the Energy Networks Australia Health Safety and Environment Committee.

The pit lid risers are a great example of our business leading the industry by collaborating with our supplier Viscount to develop a safety innovation.



Left, the pit lid rings are made of the same material that the pits are made of and are attached with glue and/or screws



Supplier Profile

Vertech Hume Pty Ltd

Website: www.verttechhume.com.au

General Manager: Tamas Hume

Directors: Don & Graeme Hume

Vertech Hume provides world patented vertical production power distribution concrete poles ranging in size from 11m to 12.5m into the CitiPower and Powercor Networks. The pole manufacturing process is unique and simple, utilising an inner core and an outer mould attached to a vertical support mast to create a pole shaped void when assembled. This process allows the pole to be moulded and de-moulded ready for curing within 20 minutes.



Onsite at the Vertech Hume Manufacturing plant

Through innovation the family group has resulted in further technological development to produce long transmission poles. A new company TransHume has been established and is supplying the 14m prestressed poles to CitiPower and Powercor.

Vertech Hume is a multi cultural employer, employing Karen and Cambodian refugees to work and operate specialised machinery. To help these employees to effectively communicate not only within the business but also the community as a whole, three years ago Vertech Hume enlisted the Wyndham Community and Education Centre to deliver verbal and written English lessons which includes reading basic technical / operational machinery text and relevant OH&S materials. Armed with their new language skills they have commenced a Certificate 3 in Process Manufacturing and Certificate 4 in Competitive Manufacturing through Skills for Growth.

Vertech Hume is extremely happy with the results of this training partnership which has increased the staff capacity, involvement and community engagement outside of the workplace.

Vertech Hume was recognised with Engineering Excellence Awards for Innovation and Wyndham Business Award 2007.

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